Implementing Policy Governance

Our district’s journey toward balancing . . .

E nds & Means
Ownership Interests & Staff Expertise

 Responsibility & Authority
Broad Guidance & Detailed Direction

Trust & Accountability
Freedom & Discipline

. . . in order to achieve what’s best for kids

University Place School District  2001 - 2005

This is our story of lessons learned while implementing policy governance, how we clarified the roles of the board and superintendent, and how we have employed data-driven decision-making for results.

Directors: Bev Law, Paul Koppe, Kent Keel, Mary Lu Dickinson, Rick Maloney, and Superintendent Patti Banks.
University Place, Washington

University Place is a diverse suburban residential district with a population of 30,500. The community is located 45 minutes south of Seattle, adjacent to Tacoma and the Puget Sound. The area is within an easy commute of ocean beaches, with magnificent views of the Olympic and Cascade mountain ranges, including Mt. Rainier.

Our Mission Statement

The mission of the University Place School District, in partnership with our community, is to develop competent, contributing citizens.

Goals

**Academic Achievement.** All UPSD students meet or exceed high academic standards by acquiring the knowledge and skills essential for reading, writing, communication, mathematics, other academic areas. In addition:

- The performance of the district as a whole will exceed that of Washington State and (if available) the nation as a whole as measured by standardized test and other data;
- All UPSD schools will make adequate yearly progress as defined by the federal Elementary and Secondary Education Act (No Child Left Behind);
- The district will eliminate the achievement gap of disparate performance between identified student groups, and will make yearly progress toward eliminating the achievement gap.
- The district will make continuous progress on all measures and indicators.

**Life-Long Learning.** All UPSD students are self-directed life-long learners.

**The World of Work.** All UPSD students understand the importance of work and how performance, effort, and decisions directly affect future career and educational opportunities.

**Contribution/Service.** All UPSD students contribute to the betterment of family, school, community and society.

**Character/Citizenship.** All UPSD students will demonstrate knowledge and skills that reflect responsible citizenship in a democratic society, and contribute to safe and civil schools.

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Enclosed are an introduction, some background information on the policy governance model, and examples from four years of experience while discovering (2001), exploring (2002-03), and implementing (2003-05) the model in University Place School District. Examples are provided in 4 areas: Agenda (annual and meeting); Linkage (focused on Ends); Monitoring (for results); and Evaluation (of both district and superintendent). While we have made every effort to follow the model, and be true to our policies, we believe that there is room for improvement…it is a work in progress.

Pages   Topic   Description

2-11   Introduction   “Who’s In Charge?”

12-16   Background   Information on policy governance, with guidance for implementation.

17-19   Agenda   Information related to our use of the annual agenda:
  • Policy GP-8-E (Annual Agenda) provided our schedule for the first year, which included:
    ➢ Linkage meetings (4 during 2003-04), whose purpose was getting community input regarding district Ends, and
    ➢ Monitoring of policies, judging whether desired end results in Ends policies were achieved, and unacceptable conditions described in Means policies were avoided.
  • Article on using the meeting agenda under policy governance

20-27   Linkage   Information from our first linkage meeting, conducted in October, 2003:
  • The focus of that linkage was policy E-2 – Academic Standards.
  • A news article describes the meeting’s purpose,
  • Briefing for the linkage meeting,
  • Feedback grouped by question,
  • Summary of results of the meeting, and
  • Press release describing the linkage meeting’s effects.

28-35   Monitoring   The first of our monitoring reports for Ends and for Means:
  • The superintendent’s monitoring report for policy E-2 requires evidence indicating whether the district has achieved Academic Standards as described in policy E-2.
  • Board response to the Ends monitoring report makes a judgment about whether Ends criteria have been met.
  • The monitoring report for policy EL-13 requires demonstration of evidence indicating whether the district has avoided conditions described in policy EL-13.
  • Board response to the superintendent’s Executive Limitations monitoring report makes a judgment about whether means criteria have been complied with.

36-44   Evaluation   Annual evaluation of the district (and superintendent) based on accumulated monitoring reports, with board response, during the year.

45-46   References   For further reading about the Policy Governance model.
Who’s in Charge?

Is it the Bus Driver, or the Bus

After reporting a large urban school board’s recent decision to hire a new superintendent who was to take the helm of the district and steer it back on the road to success, columnist William Raspberry noted a seemingly never-ending cycle of similar such superintendent searches, then compared superintendent turnover with changing bus drivers on a school bus whose gauges are rusty and whose starter, steering and brakes are in disrepair. Raspberry’s preferred solution: Fix the bus!

Our school board found this school bus metaphor very familiar as a result of our experiences while implementing a system of policy governance in our district…one whose goal is to fix the bus rather than the bus driver. We began with a question that might be expressed as “What’s wrong with the governance bus?”, and proceeded to discover how a system of policy governance approaches the task of fixing it. Along the way we considered alternatives available and resources we needed to implement this model. There still are shortcomings in our implementation thus far, and lessons learned along the way, but we believe our story is of value to others wrestling with the governance bus.

What’s Wrong with the Governance Bus?

First, let’s ‘pop the hood’ and look at the governance bus to see what’s wrong: Boards that exist to help staff; Boards that are a rubber stamp for the superintendent; Boards that want to manage; Boards that lack accountability; Boards that are reactive; Boards that operate under the illusion they are in control; Boards that instruct staff at all levels; Board meetings dominated by staff business; Boards that don’t know where they are headed. Do you notice a common element here?

Walking around the bus, we can see it from another angle: Superintendents who think boards exist to help them; Superintendents who treat boards as a rubber stamp; Superintendents who let boards manage; Superintendents who avoid accountability for district results; Superintendents who keep the board in the dark until the last minute; Superintendents who encourage board members’ illusion they are in control; Superintendents who tell staff ‘the board is directing you’ to do this; Superintendents who flood board meetings with staff business; Superintendents who don’t know where the district is heading. Do you notice a common element here?

Our Bus – Who’s in Charge?

Prior to 2001 our district had experienced the kinds of issues that policy governance addresses directly. We had the inevitable misunderstanding/friction between a part-time board and its full-time employees. Roles were at times confused: Who’s in charge? Who’s running the show? Who should make this/that decision? Board member concerns included a sincere desire to represent
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constituents’ interests, discomfort with its perceived image of being a rubber-stamp for the superintendent, and a need to stay up-to-date on “what’s going on” in district activities. Superintendent concerns included the board’s inclination to pick-and-choose “issues of the day” that may surface (or not) depending on the “mood of the meeting”, veering in and out of micro-management, and a tendency toward Monday-morning-quarterbacking by judging (after-the-fact) those daily decisions needed to run the district. It is just too easy for a board to make the bus veer off the road by collectively trying to be a better driver than the driver. One persistent area of concern kept surfacing near the end of each year – at evaluation time – as the board reviewed superintendent performance using its checklist of superintendent traits, behaviors, and qualities generally acknowledged to be those of a good superintendent. Rather than pay attention to outcomes for students, we spent our (limited) attention as a part-time governing body on the various activities and programs in which our full-time staff were engaged. It seemed as if success in the superintendent’s evaluation depended on the mood in our district come April-June, whether (or not) we were dealing with stressful district issues rather than on what was happening for students throughout the year.

Initial Interest

In spring of 2001 at the NSBA conference, while browsing the NSBA bookstore, one of our members came across a copy of “School Board Leadership 2000” by Gene Royer. This book describes John Carver’s Policy Governance® model as it applies to school boards, their relationship with staff, and their legal responsibilities. Reading the book on the flight home, he took note of the manner in which policy governance seemed to address some of those very issues with which we as a board-superintendent team had been wrestling. He shared the book with other board members and the superintendent, and we had several discussions about its potential for addressing these issues. As time passed during that year our attention moved on to other subjects - - the bus never stops – yet we continued to think about this model.

Deciding to Use Policy Governance

In the spring of 2002 the board decided to appoint a committee to investigate this model in greater depth. We purchased additional references, and brought their ideas to the full board for discussion. Before long, we found ourselves referring to policy governance principles during board meetings…for example: “If we were operating under policy governance, we’d deal with this issue in the following way…” Over time we became more comfortable with policy governance concepts by comparing them with our traditional methods of operating. Gradually we developed a consensus viewpoint that we should make the switch to policy governance. In October 2002 all 6 of us attended an AASA-sponsored seminar on policy governance led by the Aspen Group, International. At this seminar we met with administrators from several other districts, some of whom were operating under this system. We were impressed with others’ positive experience using this system. We obtained sample policies and other
references, and considered how they might be used in our district. Finally, in November 2002 we passed a resolution to prepare for formal adoption within the next year.

Preparing to Adopt Policy Governance

Under policy governance the 3 most important products of a board are: linkage with its ownership, written policy, and assurance of district performance. Of these 3, the one that must be in place before we could make the change in how we function is a set of written policies – at least the 3 groups of means policies (one for the board’s own process, one for the board/superintendent relationship, and one for executive limitations) and one global ends policy. After our training session, we read and discussed some more, then began using means policies borrowed from another district as templates for developing governance process, board/superintendent relations, and executive limitations policies. We worked on these means policies during a series of work-study sessions, primarily on Saturdays, without hiring a consultant. This decision was partly a desire to employ a low cost path, and partly a matter of self-confidence. We felt comfortable about our ability to follow the model unencumbered by disagreements and misgivings, and we had already begun to “talk the talk” in regular board meetings. That decision may not be best for everyone --- it probably extended the amount of time for our implementation. We started our Ends policies with a single mission statement, from which we developed 6 ends policies, all of them written from scratch so that they authentically reflected values and expectations of our community about the knowledge and skills desired for our students. Only after these preliminary work-study sessions had produced an initial set of policies could we make the switch to the new system of governing via policy.

Flipping the Switch

The conversion of our district to policy governance needed to be done in public, in order to formally announce our change to a new way of doing business. Traditional public expectations about board behavior are often at odds with actual board behavior called for by this model. The public sometimes wants to believe that the board makes all decisions. This assumption is reinforced whenever they see us voting on even routine operational actions brought to us for a vote. In order to counter this, we had to make a concerted effort to redefine the meaning of board business and more clearly define the leadership role of the superintendent in contrast with the leadership role of the board. Our meetings needed to change radically, so that what we discussed at board meetings were the community’s values and priorities directly relating to policy issues systematically scheduled in our annual agenda, rather than the inevitably time consuming operational matters (superintendent’s business) crowding the agenda for so many traditional board meetings. That which we have redefined as superintendent’s business needs to be expeditiously handled (if at all) through the consent agenda, so that the urgent is not allowed to crowd out the important.
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First Year of Implementation

With initial policies in place, we focused our annual agenda on the 3 board job products: (1) Linkage with our community, (2) Assurance of executive (hence district) performance, and (3) Review/refinement of written policies. As written in policy GP-8, we schedule monitoring reports throughout the year for each of our 41 governance policies, each of which is concluded by making judgments that when assembled at the end of the year lead to a summative evaluation of district performance. Policies for ends and executive limitations require monitoring to see if the superintendent is achieving what she should and avoiding actions or conditions she should avoid. A second purpose of the monitoring is to consider whether we should further define/refine the policy being monitored. An example of a need for further policy definition is the situation in which the superintendent has reasonably interpreted existing policy language, but the board wishes to further limit her choices in the future. Rather than judge past actions against new policy, the board says “You followed our guidance thus far, and are therefore successful this year. Now here is some new guidance for the future.” Policies for governance process and board/superintendent relations require monitoring to see if the board chair is doing his job, or whether the board as a whole follows its own policy and honors its relationship with the superintendent. Again, these policies are also reviewed to determine whether they should be adjusted. Four linkage meetings were scheduled during the first year of implementation: two focused on academic achievement, one targeted life-long learning/the world of work, and one concentrated on citizenship/character and contribution/service. In linkage meetings the only board role was to listen to community members express their values and priorities, then (later) to discuss what was heard. Notes from the linkage discussions were compiled, sent to attendees, and posted on our website. The year concluded with our annual summative evaluation of the superintendent, which was based on accumulated monitoring reports, and publicly stated board judgments as written in board response documents, gathered throughout the year, rather than based on a single discussion at year’s end. Without this document-trail of monitoring reports and contemporaneous board responses (in writing), board members and superintendents tend to develop inadvertent amnesia about what happened during the year.

Lessons Learned

Lessons learned during our first year operating under the policy governance model had to do with the following issues: board self-discipline, superintendent evaluation and board self-evaluation, monitoring superintendent and board performance, linkage with the district’s owners, the content and process of meetings, how our strategic plan is created and updated, how the budget is formed and approved, and what to do with existing policy.

Board Self-Discipline

“Boards are the least disciplined, least rational, and most disordered element in any school system.” This Gene Royer quote emphasizes the importance of ensuring board self-discipline since the board retains ultimate power and authority in a school district.
In developing our policies about governance process, our board already enjoyed a culture that demanded board member attendance at meetings, and a duty to exercise independent judgment. We also had no trouble agreeing to come to meetings prepared and well-read (although acting on that commitment is not as easily done), and to avoid conflicts of interest. We consider these elements of policy governance to be common to most traditional forms of governance. The responsibility of individual board members to enforce the board’s own agreed-on process was also something we easily accepted, but (again) acting on that commitment is not always easily done. Sometimes an individual member takes on the role of reminding others when we go astray. This person is sometimes referred to as a “Carver Cop.” We had a habit of relying on the board chair for enforcement, so the idea that each of us is independently responsible required additional emphasis during our first year. We also had to fight the urge to divert board attention and time toward supervising superintendent business. We still had that “itch” to be involved in a hands-on way in “what’s going on” in the district.

**Monitoring**

Delegation of board authority to the superintendent or to the board chair without monitoring performance would be an abdication of our responsibility. Policy governance does not cede to the Superintendent all control over the district. When we judge district performance against written policy criteria we give our superintendent the courtesy of knowing ahead of time how we will judge her success. Under policy governance she is not left wondering in April or May how things may come out in June, because she now knows from month to month how the monitoring has gone. We are also less susceptible to the “time of year” phenomenon that sometimes affects year-end evaluation of a yearlong period. We scheduled monitoring of policies nearly every month during our 1st year, leaving slack in months when most linkage meetings were scheduled. We also grouped related policies together for monitoring in the same month. Of the three types of monitoring reports, internal reporting has been our most-employed monitoring method. External reporting was limited to the annual financial audit and the various state-mandated tests. We have not yet used direct inspection. We plan to continue exploring the best use of these methods. Through monitoring the board needs to answer these questions: Was sufficient information provided to enable the board to judge whether ends were achieved and means were in compliance with criteria spelled out in policy? Does our policy criteria need further refinement? During the first year we revised 11 of our 41 policies in the process of monitoring their use. In our second year we have further revised 13 policies.

**Superintendent Evaluation**

As mentioned earlier, our process for superintendent evaluation had some faults that needed correction. Some boards and superintendents avoid this problem entirely by avoiding annual evaluation. We already were committed to the value of annual
superintendent evaluation as a core board responsibility, so our problem wasn’t if, but how best, to perform annual superintendent evaluation. For many years we had used a checklist of desirable superintendent qualities & behaviors. That approach failed to give enough priority to overall district results – it hardly matters to have the superintendent do things in accord with a checklist of desirable behaviors if the outcome for students is less than desirable. Under policy governance our superintendent evaluation depends on answering the question: Are district results for students (ends policies) being achieved while boundaries of unacceptable behavior/conditions (executive limitations) are not violated? Monitoring reports were not by themselves enough. We had to, as a board, judge data in those reports against criteria written in policy, and publicly state whether the superintendent exercised a reasonable interpretation of that policy.

Board Self-Evaluation

Just as we owe our superintendent a public declaration (ongoing during the year) as to whether or how well she has followed board policy for ends and executive limitations, we also owe it to ourselves and the community to publicly declare the extent to which we are following our own policies for governance process (our own behavior) and for board/superintendent relations (how board and superintendent interact). When we inaugurated policy governance we immediately began a habit of publicly evaluating meetings, so that we regularly reminded ourselves and the community of our agreed-on commitment to the process. At first we left it up to the chair to do this, but while performing his meeting management functions he could not do justice to observing its process. We now rotate the responsibility among board members. The vice chair assigns the responsible board member and gives him/her an evaluation checklist at the beginning of the meeting. The superintendent’s secretary ensures that the vice chair’s meeting folder always contains a blank form for this purpose. Our last meeting agenda item, before announcements, is board self-evaluation, which takes only one or two minutes. Something with which we are not yet satisfied is our process for annual self-evaluation, which should be a summative determination of how well our board is following GP and B/SR policies that we have monitored throughout the year. Our procedure during the second year has been to have each board member complete an independent assessment rather than depend on the board chair to do this. The chair assembles individual assessments and presents them for board discussion and decision.

Ends and Linkage

The most important positive result of our 1st year under policy governance was the clearly communicated board priority of developing and refining ends policy. Linkage is the means through which the board consults with the public about community values and priorities for our ends policies. In our linkage meetings the board’s role is to listen. In contrast with the unplanned and often random input received during the open mike portion of board meetings, linkage meetings focus on topics and questions chosen beforehand by the board. Similarly, linkage meetings are for broad-based owners rather than special interest customers or stakeholders, who can be expected to give interest-group input at traditional board meetings. Unfocused/unsolicited input is saved...
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for another time. Invited owners of the community’s schools are asked to contribute their collective voice to board deliberations around a pre-planned topic. Our obligation in return is give them our attention, to listen. After later deliberation, we validate what we heard when we discuss at a board meeting what was said, and deliberate on its policy implications. During our first year of implementation we significantly revised 5 of 6 ends policies in response to linkage input. The process continues.

Board Meetings are for Board Business

Under a traditional format our board meetings tended to focus on staff business that by law, tradition or superintendent decision was brought to the board for approval. Meetings in this format usually consisted of conversations (questions and answers) between board and staff. Meetings under policy governance focus on the 3 job products of a board: linkage, policy, and assurance of performance. Meeting agendas previously were dominated by staff reports about staff activity, and board approval of superintendent/staff business. Now our meetings are concerned with monitoring district/superintendent performance against criteria written into policy, and revising those policies as needed to ensure the community’s (hence the board’s) values are clearly stated. In other words, board meetings now are dominated by board business. Agendas for our previous board meetings were primarily prepared by the superintendent, approved by the chair, and followed by the board. Now the board develops the agenda at the beginning of the year, effectively delegating old meeting business to the superintendent. Rather than answering the question “What’s going on?” our meetings now consider questions of “What is important?”, and “How has district performance met our stated expectations?”

The Strategic Plan

Six years ago, pre-dating our discovery of policy governance, we began rethinking our strategic planning process. We had developed a very good long-range plan, with a stable mission statement, clear long-term goals, and values/parameters to which the district was firmly committed. But our strategic planning system fell short when we tried to supplement the long-range plan with strategies and action plans to guide mid-range and short-range operational decisions. Inevitably the strategic planning team’s efforts failed to provide operational guidance or short-range plans that were useful in guiding the district from month-to-month or day-to-day. The two perspectives (strategic and operational) seemed disconnected. As a result, the board felt it had a good handle on long-range plans, but operational issues seemed to have a life of their own. Policy governance addresses this disconnect by splitting traditional strategic planning into board-reserved and superintendent-delegated business. The board deals with board-reserved issues by communicating values/priorities through ends and means policies. It delegates the remainder to the superintendent, so she clearly has the authority she needs to manage operations and make timely decisions in the best interests of the district without becoming or appearing to be independent of board control. Through its monitoring of ends and means policies the board controls (through policy) both strategic and operational planning, but avoids perpetuating the illusion that it is running the district.
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The Budget

The budget (planning, approval, and execution) is another area that has changed. The board under policy governance addresses these functions directly, by deciding up front what the priorities are, then directing the superintendent to prepare a budget that will enable the district to achieve district ends while avoiding conditions explicitly proscribed in the executive limitations policies. Instead of ad hoc meddling in the budget document itself, the board is encouraged, under policy governance, to *meddle* through its written policy by defining values and priorities for staff to follow in preparing and executing the budget. Means policy language that influenced the budget adopted this past August included restrictions on incurring debt, spending beyond certain limits, etc. In our ends policies, values and priorities clarify what must be achieved through the use of available resources. It was the superintendent’s responsibility, then, to develop a budget that would achieve desired ends while avoiding unacceptable conditions. The board retained policy-level control of the budget through its monitoring of superintendent performance against the criteria spelled out in each policy that affects the budget. Special interests can influence the budget only if they are expressed in values written into board policies. The board has the freedom to go into as much detail as is needed to communicate community values so that any reasonable interpretation is acceptable. With the benefit of the board’s written policy guidance, the superintendent is free to formulate the budget so that it meets policy guidance as a whole, rather than on an item-by-item basis.

Existing Policies

Under policy governance our pre-existing policy manual, with its 305 policies, remains in place. But it is no longer the board’s policy manual. The board has delegated (and renamed) this entire *operating policy manual* to the superintendent. She is free to revise, delete, or extend those policies as needed. The district has some unfinished business in revising those operating policies. For example, the 1000 series, entitled “The Board of Directors” contains 35 policies and procedures directed toward board functions. These policies are superseded by 13 new Governance Process policies. Board Ends and Executive Limitations policies are the board’s guidance to her. Operating policies are now her guidance to the rest of the staff. The value of the state’s policy advisory service in keeping our district policies aligned with state and federal laws remains the same, but (instead of the board) the superintendent is their customer. Operating policies are only valuable if they are useful to the superintendent in meeting her obligations to the board as described in ends and means policy. Whenever operating policies need adjusting, she can bring them for the legal necessity of *board approval* through the consent agenda. This allows state-mandated board approvals to occur without tying up board time deliberating on something we have already delegated to the superintendent, and without the approval action masquerading as board business.
Alternatives to Consider in Implementation

Good-Fast-Cheap

Whenever you face decisions in implementing change, there always seem to be 3 choices: Good, Fast, and Cheap. Each is desirable in its own way for its own reasons. The only problem is that while you can (with luck and hard work) achieve any two of these, you can’t have all three. Let’s agree that we always want the result to be good. What use is it to have something that is fast and cheap, but not good? The real choice here is between good-and-fast and its alternative of good-and-cheap. We have analyzed our district’s implementation of policy governance in this light.

Carver suggests two options for implementation, and compares them in terms of time (how fast) and money (how cheap). The policy blitz enables a board to move quickly, setting aside a 2-3 day retreat for preparing a detailed set of means policies and at least one global ends policy, with which to get started. The policy blitz can be followed with immediate adoption. It usually involves consultants who can help get the job done in as little time as possible. An incremental approach has the board moving more slowly, preparing a few policies at a time and gradually assimilating them. Conversion to the model through incremental steps takes longer than with the policy blitz. Although it may be cheaper in the short run, especially if done without consultants, there is the risk that your effort will become sidetracked by other urgent business distractions, and potentially more costly in terms of failure to make progress. Our board chose something closer to the latter than the former. We took more than a year to study (and absorb) the ideas in this model, gradually incorporating its concepts into our conversations but by no means moving quickly. We were not bound to a strict schedule, as contracted consultants with concrete dates for scheduled retreats would have necessitated. We set aside one work-study day at a time for policy development, over a period of 4-6 months. One advantage we gained over this drawn-out period was that our staff members, and some members of the public, became familiar with this change even before we adopted it.

Costs

Expenses associated with our district’s implementation included: 2002-2003, while preparing for adoption: $8,900. 2003-2004, the first year of implementation: $6,700 2004-2005, our second year of implementation: $8,000. Total costs of policy governance to date, for 2002-5: $23,600.

Results in the Period 2001-2005

Our district's student achievement over the past four years has improved significantly due to a combination of district initiatives and a stable, results-focused system of governance. Test scores on the Washington Assessment of Student Learning have risen steadily; we have met our goals of exceeding State average scores in all subjects at all grade levels; we have met AYP progress at all grade levels, and have established a consistent trendline of continuous improvement over time. Like many other districts, our first notable improvement occurred at the primary level. It is noteworthy, however,
that our intermediate (grades 5-7) schools have moved from scoring below the State average in reading and math to ranking first and second in the State among schools with similar demographics. We are currently focused on increasing student achievement at the secondary level (again, as in districts across the nation, this level proves to be most resistant to change) and on eliminating the achievement gap at all levels. Policy governance has increased the organization's efficacy by providing a focused, disciplined process for developing clear roles, planning shared goals, and measuring results for system accountability.

Who’s in Charge?

Remember the question that our district wrestled with? “Who’s in charge?” Our answer under policy governance:

- For board business, the board is in charge, and must do the work.
- For all other business, the superintendent runs the show and is accountable to the board for same.

As for William Raspberry’s analogy of the bus and the bus driver, our board has joined with our superintendent to spend our time, talent, and energy on the bus.

Board members:

Rick Maloney (board President) has been a board member since 1995.
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Mary Lu Dickinson (board Vice President) has been a board member since 1995.

Bev Law has been a board member since 1997.

Paul Koppe has been a board member since 1997.

Kent Keel has been a board member since 2001.

Administrators:

Patti Banks is superintendent. She first joined the district in 1997, and has served as superintendent since 1998.
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Terry Pullen is deputy superintendent. He has served in that capacity since 2003.
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INTRODUCTION TO POLICY GOVERNANCE

Policy Governance®, authored by John Carver, PhD, applies a specific set of concepts and principles to the leadership role of boards and the board-management partnership. Under this model a board of directors, acting for its constituents:

- **Clarifies the Role of the Board**... The purpose of the board of directors, acting as the district’s primary link with its ‘owners’, is to set policy which ensures the district achieves desired results while avoiding unacceptable conditions.

- **...and that of the Superintendent.** The Superintendent’s role under Policy Governance is to achieve desired ends as defined in policy, while avoiding means (also defined in policy) which the Board considers unacceptable.

- **Follows a Disciplined Process to Balance Board/Executive Authority.** Policy Governance follows a set of principles* (written into policy) which ensure an effective balance between board and administrator authority.

- **Defines Ends for the District.** Under Policy Governance, desired results are written in policy as Ends to be achieved (accomplishing a good, for beneficiaries, at a measurable cost).

- **Delegates Authority to the Superintendent.** Unlike traditional forms of school district governance, the Policy Governance model delegates to the Superintendent all ‘means’ questions (how the district will get where it needs to go) which have not been limited by written policy.

- **Exercises Self-Discipline.** The board can change its policy at any time, as it has ultimate authority for the district, but it has an obligation to follow a disciplined process in carrying out that authority. Board members exercise no authority as individuals, and the board ‘speaks’ only via written policy, directing only the superintendent.

THE TEN PRINCIPLES OF POLICY GOVERNANCE IN A SCHOOL DISTRICT:

1. The Board stands in for constituents, those who morally ‘own’ the district.
2. The Board speaks with one voice, or not at all.
3. The Board directs the Superintendent via policy, expressing in writing the values of the community.
4. The Board instructs no staff except the Superintendent.
5. Policies are written for Ends (what is to be achieved) and Means (all other issues).
6. Ends policies are defined positively (telling the Superintendent what is to be achieved).
7. Means are defined negatively (what means are unacceptable, and should therefore be avoided).
8. The Board sets expectations first in terms of broadly expressed values, then through progressively more detailed policies.
9. The Board may change the level of specificity in its policies at any time.
10. The Board evaluates the Superintendent only against criteria written in policy.

These ten principles offer a simple but elegant way for a board-superintendent team to avoid problems:

- Role confusion with the boundary between responsibilities of the board and the superintendent.
- Unclear expectations by the board toward its superintendent, and vice versa.
- Lack of clarity between functions of governance, management, and leadership.
- Board decision-making at the operational level rather than at the policy level.
- Overlap between policy (presumably the board’s domain) and procedure (the superintendent’s).
- Tension between board and superintendent over authority reserved by the board to itself and that which is delegated to the superintendent.
- Tension among board members springing from differing perceptions about the roles of boards, superintendents, and staff and the prioritized goals toward which the district applies resources.
- Superintendent evaluation based on unknown criteria, unrelated to overall district success.

For more information on this model, see [www.carvergovernance.com](http://www.carvergovernance.com)
QUESTIONS ABOUT POLICY GOVERNANCE

1. **Why would it be attractive to CEOs?**
   Policy governance does, indeed, strengthen the governing role, but it does not undercut legitimate CEO prerogatives. For most CEOs in public and nonprofit organizations, executive authority will be greater under Policy Governance than under traditional governance. To be more accurate, however, whether the CEO is more powerful or not is a function of how the board has been operating prior to Policy Governance. If the board has been rubber stamping everything the CEO wants done, then perhaps the CEO loses some power. If the board has been intruding into management, then the CEO gains some power. But Policy Governance is not about the board controlling more or less. It is about the board controlling the right things appropriately. What can be counted on under Policy Governance is that board and CEO prerogatives are far clearer and more rationally derived. Since the greatest source of stress for most CEOs is board behavior (as distinct from the straightforward pressure to perform), Policy Governance offers a more sane, even if more demanding, work environment.

2. **How do we run two concurrent governance systems?**
   We don't.

3. **Where do we begin?**
   First, develop all policies restricting the Means choices of the CEO (Executive Limitations) and those describing its own means (Governance Process and Board-CEO Linkage) before proceeding to Ends policies.

4. **Which means policies should be developed first?**
   Our choice.

5. **Should we start from a blank sheet of paper?**
   Only for Ends policies. We can use templates for the Means policies, but the Ends should truly reflect our own mission situation.

6. **Should we hire a consultant to help?**
   Arguments can be made in support of either using or not using such help. First, a consultant is not a help if he or she does not know the Policy Governance model thoroughly. Second, a trained consultant is going to add to the up-front cost of the change process. A board that can take itself quickly through policy development may not need additional help.

7. **If we don’t use a consultant, should the chair lead the process?**
   Anyone on the board who knows the model well can lead the process. Sometimes the chair is the person most familiar and comfortable with the model, but if this is not true for your board, don’t use the chair as the leader of the process. It is useful to have a designated leader in the work of developing governing policies, but who that person is may not be important. Choose someone who knows the model well, who can help the board stay on track, and who can include everyone in value discussions. Then, having chosen your workshop leader, let that person lead.

8. **Can the CEO be the leader?**
   The board should not give the CEO responsibility for any part of the board’s governance. If you decide to use the CEO as your leader, arrive with her at an understanding that the role to be performed is one of facilitation only.

9. **Should the CEO be present during the board’s policy development work?**
   Yes. The CEO is a valuable resource. She should not be making, but simply informing, board decisions.

10. **Should other staff be present during the board’s policy development work?**
    Let the CEO decide. There will be a need for someone to take careful notes.

11. **Shouldn’t a staff member keep a record of the board’s policy development?**
    The person who writes down the board’s decisions can be anyone on the board or the CEO. If the board chooses the CEO, the CEO can bring in a staff member to carry out her responsibility.

12. **What happens to our current distinction between policy and procedure?**
    You no longer need it. To drag these old distinctions over into your Policy Governance practice will reduce your effectiveness.
13. We already have a number of policies. Will that give us a head start?
No. Develop your new Policy Governance policies as if you have never had policies or made decisions at all. Only after you have completed your Policy Governance policy development should you refer to previous policies or decisions.

14. Should we do a little work at each board meeting, or should we hold a retreat?
Hold a retreat. Putting aside an hour from the regular agenda to work on a few policies at a time may work, but has a number of drawbacks. Its use means that implementing the Policy Governance model must take several months, during which the board and the CEO must deal with the confusion of having two very different governance systems in their consciousness. Second, a traditional agenda that tends to focus on the emergent rather than the important can overwhelm a more conceptual approach, and it is not uncommon to find that the items put off until next time are the policy items.

15. How long should the retreat be?
Staff means – 3 days for board and staff means policy development. Without using a consultant, more than one retreat may be needed. Boards should secure a prior agreement from nonattending members to accept the policies developed by those who attend (unless they have ethical reservations about them).

16. Wouldn’t using one model alone be like putting all our eggs in one basket?
No. Consistently using one model is like having all the little wheels and other components in your wristwatch make sense as a total system.

17. We could save so much time by just borrowing a similar organization’s policies!
You could save time just as you could save a trip to the doctor by borrowing a friend’s diagnosis! However, if the other organization’s policies are well constructed, you may be able to use them as samples. But to make this work, you have to go through all the steps of inquiry and soul searching that the other board went through. There is no free launch.

18. Policy governance relies a lot on the CEO or board chair making “reasonable interpretations.” Isn’t this a lax and perhaps even risky leap of faith?
Actually, boards have no choice but to allow their delegates to interpret their words. There are thousands of decisions going on in any organization daily, all of which trace their origin back to more global board decisions. A board must be careful about the words it uses, just as any craftsperson is careful with his/her tools. If the board accepts responsibility for its words, the board chair and CEO can move on as decision makers with confidence, knowing the board only expects reasonableness.

PRINCIPLES OF POLICY GOVERNANCE:
1. The board stands in for those who morally own the organization
2. The board speaks with one voice or not at all
3. The board directs the organization by addressing Ends and Executive Limitations policies to the CEO
4. The board instructs no staff but the CEO
5. Ends and means are distinguished from each other only according to whether an issue describes:
   What outcome? For whom? At what cost?
6. The board controls ends issues positively (thou shalt…)
7. The board controls staff means issues negatively (thou shalt not…)
8. The board defines issues from the most general level of specificity to a more detailed level which allows it to delegate any reasonable interpretation of its words
9. The board may change the level of its policy making at any time
10. The board monitors performance against its policy words
1. **Partial or Total Implementation.** If your board has decided to use Policy Governance, it should:
   - Learn the principles of the model and decide if they make sense.
   - Decide whether or not to use them.
   - Try and find any reason that could justify not using principles that make sense.
   - Use the principles to design the board’s job in a way that fits the organization, yet still maintains conceptual integrity.

2. **Policy Categories.** If your board has decided to use Policy Governance, it should:
   - Use the policy categories of Policy Governance, not those of management.
   - Be rigorous about determining the policy category in which an issue belongs.
   - Determine whether an issue is an ends, staff means, or board means issue before attempting to deal with it.

3. **Not Everything is a Board Issue.** If your board has decided to use Policy Governance, it should:
   - Recognize that not all issues are board issues.
   - Be rigorous about determining the size of issue being considered for discussion.
   - Decide if an issue belongs to the board before debating it.

4. **Negative Policies.** If your board has decided to use Policy Governance, it should:
   - Understand that telling the CEO how to manage would be a never-ending process.
   - Understand that if the board tells the CEO how to operate, it can no longer hold the CEO accountable for the results.
   - Understand that constraining language allows greater empowerment.
   - Get used to the awkwardness; it’s worth it.

5. **Board Control and Accountability.** If your board has decided to use Policy Governance, it should:
   - Realize that traditional governance provides the illusion that the board is in control.
   - Understand that real control is its legal and moral obligation.
   - Differentiate between the accountability for something happening and the job of doing it.
   - Control the organization by broad, carefully categorized policies.

6. **The Issue of Trust.** If your board has decided to use Policy Governance, it should:
   - Clearly state what its requirements of the CEO are.
   - Be clear about what the CEO can expect from the board.
   - Keep its word.

7. **The Board’s Use of the CEO.** If your board has decided to use Policy Governance, it should:
   - Instruct only the CEO.
   - View all organizational performance as that of the CEO.
   - View any organizational failure to comply with board policy as the failure of the CEO.
   - Require that the CEO keep the organizational performance within policy criteria and restore it to this state should there be policy violations.
   - Never, in its official capacity, help the CEO manage.

8. **Externally Required Approvals.** If your board has decided to use Policy Governance, it should:
   - Expect greater accountability of itself than is possible by ritual approvals.
   - Be explicit about the values it would have used in deciding approval or disapproval.
   - Refuse to allow outside authorities to deter it from responsible governance.
   - Comply with outside authorities, but by using meaningful methods.
9. Board Meetings
Board meetings differ from what many of us are used to. The board’s job precedes that of the CEO, since the board defines the CEO’s accountabilities. The job outputs of a governing board are:

- Linkage with the owners,
- Written governing policies, and
- Assurance of CEO-organizational performance.

These products form the basis of the agenda.

10. Board Members. If your board has decided to use Policy Governance, it should:

- Remember that its job is not to help the staff.
- Protect its staff from board members who wish to manage the organization without having gone through the formality of being hired.
- Recruit people who are interested in the difficult task of Ends determination.
- Encourage the expression of dissent in board discussion.
- Deliberate with many voices but govern with one voice in instructing the CEO.
- Remember that the diversity of the organization’s ownership is larger than can be represented directly by any board.
- Seek to link with the ownership in as inclusive a way as possible, regardless of whether there are constituency members on the board.

11. Board Discipline. If your board has decided to use Policy Governance, it should:

- Formally commit to observing the policies it has set for itself.
- Enforce the agreed-upon rules when they are violated by board members.
- Understand that being part of a disciplined board makes an individual’s attempted exercise of governing power illegitimate.
- Support the chair when this officer undertakes to ensure group discipline.

12. Board Orientation. If your board has decided to use Policy Governance, it should:

- Ensure that new board members know the method of governance used by the board before they join the board if possible, but in any event, as soon as they join.
- Use the principles of the model so that it is obvious that problem solving within the model enables and forces clarity.
- Ensure that the policies are up-to-date, frequently reviewed, and immediately updated after any change.

13. Board Officers and Committees. If your board has decided to use Policy Governance, it should:

- Create no office or committee position for the purpose of helping, advising, instructing, or exercising responsibility for or authority over any aspect of organization that has been delegated to the CEO.
- Use committees, if it wishes, to help the board with parts of its job.
- Allow no committee to be a board-within-the-board.
- Create committees that last as long as the job the committee has to do, but not longer.
- Be clear about the product the board is requiring from the committee (for example, advice to the board or a set of options for board action).
- Be clear about the resources the committee is authorized to use (for example, money or staff time).
- Use the expertise of board members to inform but not substitute for board wisdom.
- Seek to link with the ownership in as inclusive a way as possible, regardless of whether there are constituency members on the board.
# Annual Board Agenda & Meeting Agendas

**GP-8-E, Annual Board Agenda**

<table>
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<tr>
<th>Month</th>
<th>GP</th>
<th>BSR</th>
<th>EL</th>
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<td>Supt Eval</td>
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**Adopted:** August 27, 2003  
**Monitoring Method:** Board self-assessment  
**Monitoring Frequency:** Annually in March
THE BOARD AGENDA: A MEANS TO GOVERNANCE REFORM

BY LINDA J. DAWSON AND RANDY QUINN

Superintendents are prone today to lament their school boards’ tendency to micromanage. And while some board members might agree, many more argue they merely are doing their jobs to ensure smooth operations in the district. In truth, they are doing the work of the board as they have defined it.

So here’s the challenge for both the chief executive and the board:

Simply redefine the role of the board.

Easily said, you say. But it is perhaps not quite so complex once we break down the task into component parts.

Virtually all will agree that the board acts as a body, not as individual members. Logically, then, the only time a board acts officially is when it convenes in a formal, legal meeting. Thus, clearly defining what the board does during meetings may be the key to significant governance reform.

Defining Board Work

If we accept that premise, then we must decide what goes on the board’s agenda. That makes the agenda supremely important, since most boards will act upon virtually any matter the agenda asks them to address. To define board work and decide what kind of matters should be agenda items, let’s pose some questions:

- What is the board’s job description?

It should have one, just as the superintendent does, and it should be written as a board policy. Once a job description has been agreed to by the board, the agenda should track those tasks included in the description and should avoid matters not included in the description.

The latter point is key: Keep off the agenda any item unrelated to board work. Otherwise, the board is doing somebody else’s work, usually the superintendent’s.

- What should be the board’s work?

Most board members will say they are frustrated that they spend too little time on issues directly related to kids. They have a point: Most agendas we have observed devote as little as 20 percent of time and attention to matters directly affecting student achievement.

Theoretically, every issue affects kids, but boards can and should have a higher level of contribution to make to the district than to spend a majority of their time discussing internal operations at the expense of valuable time that could be spent discussing student achievement expectations, performance and other matters directly related to the district’s mission.
Annual Board Agenda & Meeting Agendas

- **How important is it for boards to spend valuable meeting time listening to staff and routine reports?**

  The information conveyed may be interesting, but is devoting sometimes a third of the meeting to reports the best way to spend board time? Is the board adding value or simply reacting, ratifying or appreciating? Could the same information be conveyed in other ways that allow the board to spend its time deliberating board issues?

- **Must the superintendent seek the board’s approval for every important operational decision?**

  Look back over the last several agendas and count the number of recommendations the board was asked to approve. Why? Most of them, we’ll bet, were operational matters. That’s the superintendent’s work, not the board’s. So why should the board be “blessing” the superintendent’s executive decision making? In doing so, the board and the superintendent are sharing responsibility and accountability for operational decisions and, in the process, destroying any hope for role clarity and accountability.

### A Reform Platform

In our work with school boards and superintendents nationwide, we are finding that those boards that are serious about better defining their jobs attack the challenge through the agenda. Many of our clients are Policy Governance boards, a governance model that requires careful development of a board job description. They cannot fail to recognize the obligation to relate that description to the agenda and ask for each item on the agenda: Is this the board’s work?

Most have taken it to another level and have linked every agenda item to a board policy. If they cannot find a policy that fits the agenda item, there’s a good chance that it isn’t a legitimate board task.

As a means to assess the board’s performance during meetings, including whether the agenda included legitimate board and policy issues, we recommend the board debrief after each meeting. That activity need not be done in executive session; the board may simply stay seated for another five minutes while it answers the following questions: what worked tonight; what didn’t; what do we want to do about it? Everything else that is part of the district is being assessed so why not the board’s own performance?

Can the board’s work be redefined without a major overhaul of the agenda? We don’t think so. The meeting is where work is performed, and the agenda defines what that work will be. We think that right after deciding in policy what the jobs of the board, superintendent and district should be, the agenda may be the next platform for meaningful governance reform.

Linda Dawson and Randy Quinn are founding partners of The Aspen Group International, a consulting firm specializing in leadership development, at P.O. Box 1777, Castle Rock, CO 80104. E-mail: aspen@aspengroup.org.
Our first linkage meeting under policy governance focused on Policy E-2, whose title is Competence Goal 1 – Academic Standards.

Essential questions asked at that meeting were:

- Given the state and federal requirements, what additions/deletions/modifications to our academic goals/standards would you as a citizen make?
- What are the strengths of our current academic programs to meet these standards?
- What are the gaps or improvements in our academic programs that need to be made for our students to meet these standards?
- What other ideas should we consider as we are working on these standards/goals?

We preceded the linkage meeting by advertising it in a press release and in district publications, as well as notices provided to parents.

Prior to the linkage meeting, the board held a short (20 minute) meeting to dispense with mandatory business items.

The setting was in a high school cafeteria, with heterogeneous groups of stakeholders sitting at round tables, and a facilitator to obtain responses from each table, reported out after discussion by a representative of each table group.

The board's role was to listen.

Follow-up for the linkage meeting (usually at the next regularly scheduled board meeting) required the board to discuss what it heard and consider implications for action so that our policies accurately reflect community values and priorities.
University Place board reaches out to public for help in setting standards
DEBBY ABE; The News Tribune
October 21, 2003

University Place School Board members say their students should be lifelong learners. They should volunteer in the community, prepare themselves to be dependable, honest workers and exhibit integrity, a sense of humor, common sense and other characteristics of responsible citizenship.

They should, as a district, exceed Washington state test score averages. But while that's what board members think, they want to hear their constituents' thoughts on the matter.

The board is inviting the public Wednesday to the first of several planned meetings to discuss goals and standards for the suburban district.

The push for public input is part of the board's new philosophy of conducting business called "policy governance."

The concept calls for the board to avoid micro-managing the daily affairs of the 5,000-student district.

Instead, the board will concentrate on developing and refining district goals, such as raising the high school graduation rate. It holds the superintendent accountable for implementing the board vision.

"Our goal is a system that empowers the board, as owner representatives, to govern while freeing the superintendent to manage the district for maximum student achievement," board President Rick Maloney said.

"If we find that we have left too much room for interpretation, we revise policy rather than second-guess the superintendent," he said.

After two years of study, training and preparation, the board officially embarked on its new way of doing business in late August by adopting rewritten policies that reflect the change.

A growing number of cities and other entities around the country use the method, Maloney said.

The board still holds two meetings a month, but dispenses with some of the routine business - such as approving new textbooks - more quickly by approving them in a block with other measures.

It plans to devote more of its meetings to hearing from the public on district policies.
Linkage

For instance, the board is developing five new goals under the following themes: academic competence; lifelong learning; the world of work; contribution and service to family, community and society; and citizenship.

Those broad goals are broken down into standards or categories. The most detailed goal, academic competence, calls for:

- University Place students to meet or exceed high standards in reading, writing, communication, math and other academic subjects.
- Students to perform above the Washington state average on standardized tests and other data.
- Schools to make adequate yearly progress on tests and other measurements under the federal No Child Left Behind Act.
- Elimination of achievement gaps between groups of students.

The academic competence goal lists the type of standardized tests, high school dropout rates and other ways to measure whether the district is meeting the goal.

The district already operated with the five goals in mind, but hadn't formally written them into policy, Superintendent Patti Banks said.

The first effort to collect public comment under policy governance takes place Wednesday, when the board will hear whether people think the academic competence standards are appropriate, too high or too low.

The new outreach effort should make it easier for people to make an impact on the district, Banks said.

"They've always had a voice, but the board now is much more aggressively seeking their input," she said.

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Introduction

What we're doing...and why
Board President
Where we are (academic standards)
Superintendent
How we proceed tonight
Facilitator

What We're Doing, and Why

Policy Governance initiative
Board meetings have changed
Linkage Meetings
Specific type of board meeting
Schedule for the year
Tonight: Academic Standards

Policy Governance Initiative

See handout:
Timeline in the development of Policy Governance at UPSD
Principles of Policy Governance

Board Meetings Have Changed

Traditional focus...
- staff business:
  - Receive staff reports
  - Approve staff recommendations
  - Agenda for each meeting prepared by Superintendent to deal with staff business

New focus...
- board business:
  - Link with 'owners'
  - Set policy
  - Monitor performance of district/Supt against criteria
  - Agenda for the year prepared by board to deal with board business

Why Linkage Meetings?

Board Dialogue with Public
- The most frequent dialogue of boards should be with the public, not with staff
- Twin Pursuits: Linkage & Ends
  - Meetings should pursue with equal vigor the board's linkage with the community and further definition of Ends
Academic Standards October 22, 2003

**Linkage Topics for ’03–’04**

Oct 22, 2003:
- Academic Standards (E-2)

Nov 12, 2003:
- No Child Left Behind (E-2)

Jan 28, 2003:
- Life-Long Learning (E-3) &
  - The World of Work (E-4)

Mar 24, 2003:
- Contribution/Service (E-5) & Citizenship (E-6)

**Guidelines for Linkage Meeting**

1. "Listen"
   - The board is here to listen to the community
   - Board follow-up action expected

2. "Focus input on a topic of concern"
   - Academic outcomes for our students
   - Further develop written policies dealing with academic outcomes

**Ends**

The Effect We Have on our World
- Not Programs, Curricula, or Services
- Results - For Whom - At What Cost
- Never Finished Developing Ends Policy
- Work from Broadest to More Defined
- Provide Sufficient Detail
  - To Accept Any Reasonable Interpretation

**Where We Are**

Superintendent

**Parameters**

- Focus on students' interests/needs
- Respect wide range of ideas/opinions
- High standard of civil discourse
  - "Future" vs "Past" orientation

**How We Proceed Tonight**

Facilitator
Discussion questions:

1. **Given the state and federal requirements, what additions/deletions/modifications to our academic goals/standards would you as a citizen make?**
   - Do not aim for minimum standards; reach for higher
   - Emphasize math and science, writing
   - How about non-UW students?
   - Standard: Raise to 80% mastery of EALRS K-12 in Math, writing, reading, communication, science
   - Distribution of college placement, Jr. college vs. 4-year university
   - Interest in ACT as well as SAT
   - Would like to see increase in percentage taking SATs
   - For all nationally norm-referenced testing, that UPSD outperforms national average
   - Establish reading benchmarks for 1st and 2nd graders
   - words per minute (timed reading)
   - All new students will achieve grade-level standards within 2 years
   - -X % improvement within Y years
   - Also need benchmarks for other subjects for 1st and 2nd grade;
     -also need regular assessment.
   - Set higher standards for math and reading K-12
   - Clarify comprehension component and reading standard at 3rd grade level
   - Data collection on college graduates.
   - Resources needed for students to improve reading performance beyond primary grades

   - Is the current testing schedule providing us with the information we need to improve performance?
     - incongruencies? (e.g., ITBS/WASL)
     - is it helpful to consider adding / analyzing district-created assessments?
   - Math emphasis should be equal to reading emphasis in grades 1-3.
   - More specific standards.
   - More WASL-like tests at other grade levels.
   - Higher standards / increased rigor
   - Goal language too vague.
   - Definition / clarification of criteria re: “all children will read by 3rd grade.” (How measured, at what level?)
   - Focus goals to improvement in SAT scores
Community Linkage 10/27/03
Academic Standards

Input related to ENDS

Questions
- Given the state and federal requirements, what additions/deletions/modifications to our academic goals/standards would you as a citizen make?
- What are the gaps or improvements in our academic programs that need to be made for our students to meet these standards?

Additions/Deletions/Modifications
- Do not aim for minimum standards; reach for higher
- Emphasize math and science, writing
- How about non-UW students?
- Standard: Raise to 80% mastery of EALRS K-12 in Math, writing, reading, communication, science
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- More specific standards.
- More WASL-like tests at other grade levels.
- Higher standards / increased rigor
At its January 14, 2004 board meeting, the University Place school board adopted changes to its Academic Standards policy (Policy E-2). "These changes to policy are a direct result of community input received during a recent linkage meeting, and implement the board’s intent when we adopted the policy governance model," said Board President Kent Keel, adding “We meant what we said about linking with the community, and empowering citizens through their board to govern the district.”

On October 27, 2003, the district conducted the first of several planned linkage meetings under the Policy Governance model. In a linkage meeting the board connects with community members, solicits their advice on a given topic, listens, and records the community’s expression of values and priorities relevant to that topic. The focus of the October linkage meeting was refining district academic standards as prescribed in Policy E-2. “We received excellent input from our community; the Board’s responsiveness in incorporating this input into policy demonstrates their commitment to developing a vision for student achievement that is shared by all stakeholders in UPSD,” said Superintendent Patti Banks. “These adopted changes show that the board listened to that input.”

Among the changes adopted were the expectation that UP students outperform students not only in Washington but in the entire nation; requiring reading, writing, and math grade-level benchmarks; adding 1st and 2nd grade benchmarks to those for 3rd through 8th grade; requiring standards for 5th, 8th, and 10th grade science WASL results; setting standards for SAT and ACT in participation, average score, and improvement in average score; and percent of high school graduates attending 2-year or 4-year colleges.

The next linkage meeting for the district is scheduled for 7:00 pm, January 28, 2004 at the Curtis High School cafeteria. The purpose of this second linkage meeting will be developing policy for preparing students for Life-Long Learning and for the World of Work. A third linkage meeting, scheduled for the board’s second meeting in March, will focus on Contribution/Service and Citizenship. Interested community members are encouraged to attend.
Monitoring in Policy Governance, First Monitoring Reports: October 2003

Monitoring under policy governance is scheduled by means of the annual agenda (Policy GP-8-E) with one policy (or group of related policies) per month

Our first Ends monitoring report under policy governance focused on Policy E-2, Academic Standards. The superintendent’s monitoring report is followed by the board’s response. The monitoring report addresses each of the criteria explicitly defined in the Ends policy being monitored, and provides evidence from the superintendent that enables the board to judge whether the district has or has not complied with the policy.

Our first Means monitoring report under policy governance focused on Policy EL-13, Academic Standards and Practices. The monitoring report addresses each of the criteria explicitly defined in the Means policy being monitored, and provides evidence that the conditions to be avoided have in fact been avoided. Again, the board provides a response indicating its judgment about whether the superintendent is in compliance.

Enclosures:

1. Monitoring of Ends policy E-2 (Academic Standards)
   (what is to be achieved)
   a. The superintendent’s report addressing each criterion
   b. Monitoring response document – The board’s response to the superintendent’s report publicly declares its judgment about whether the superintendent has reasonably interpreted the board’s words as written in policy, and whether the evidence provided shows reasonable progress toward the desired Ends (what the district should do).

   (what is to be avoided)
   a. The superintendent’s report addressing each criterion
   b. Monitoring response document – The board’s response to the superintendent’s report publicly declares its judgment about whether the superintendent has reasonably interpreted the board’s words as written in policy, and whether the evidence provided shows Means compliance (operating within the parameters of what the district should not do).
Policy of the University Place School Board

POLICY TYPE: ENDS
POLICY ENDS: 2
COMMENTS: Competence Goal 1 Academic Standards
STANDARDS: All students demonstrate academic achievement as evidenced by:
- Exceeding Washington State performance (S1)
- Meeting the requirements of No Child Left Behind legislation (S2)
- Eliminating the achievement gap (S3)
- Showing continuous progress (S4)

Monitoring Report

E-2: Academic Standards 10/8/03

GOAL: E2.1 Reading All UPSD students read with comprehension as evidenced by:

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>Met</th>
<th>Not met</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>E-2.1 a</td>
<td>Learning to read by the end of 3rd grade</td>
<td></td>
<td></td>
<td>Assessments of 3rd graders in Fall 2003 indicates approximately 71% reading at or above grade level, with 29% below grade level.</td>
</tr>
<tr>
<td>E-2.1.b</td>
<td>1. ITBS grade 3 X (S1) X (S4) S4 – Dropped 1% inle from 01-02</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. WASL grade 4 X (S1/S4) X (S2) S2 – Did not meet AYP in this area for special education.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. ITBS grade 6 X (S1/S2/S4)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. WASL grade 7 X (S1/S4) X (S2) S2 – Did not meet AYP in this area for special education.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>5. ITED grade 9 X (S1) X (S4) S4 – Dropped 4% from 01-02</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>6. WASL grade 10 X (S1/S4) X (S2) S2 – Did not meet AYP in this area for special education.</td>
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<td></td>
</tr>
</tbody>
</table>

GOAL: E2.2 Writing All UPSD students write with skill.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>Met</th>
<th>Not met</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>E2.2a</td>
<td>1. WASL grade 4 X (S1) X (S2/S4) S2 – Did not meet AYP in this area for special education. S4 – Approx. 2.5% fewer students met standard in this area than in 01-02</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. WASL grade 7 X X (S2) S2 – Did not meet AYP in this area for special education.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Goal: **E2.3 Communication** All UPSD students communicate effectively and responsibly in a variety of ways and settings.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>Met</th>
<th>Not met</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>E2.3a</td>
<td></td>
<td></td>
<td></td>
<td>Communication skills include Reading, Writing, and Listening, and are measured through the Washington State Assessment of Student Learning. In addition, there are communication skills specific to math. Formative and summative assessment plans beyond these measures are not currently in place.</td>
</tr>
</tbody>
</table>

Goal: **E2.4 Mathematics** All UPSD students compute, reason, and solve problems mathematically.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>Met</th>
<th>Not met</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>E2.4a</td>
<td>1. ITBS grade 3</td>
<td>X (S1/S4)</td>
<td></td>
<td>S4 – Scores for 02-03 were consistent with 01-02.</td>
</tr>
<tr>
<td></td>
<td>2. WASL grade 4</td>
<td>X (S1/S4)</td>
<td>X (S2)</td>
<td>S2 – Did not meet AYP in this area for special education.</td>
</tr>
<tr>
<td></td>
<td>3. ITBS grade 6</td>
<td>X (S1/S4)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. WASL grade 7</td>
<td>X (S1/S4)</td>
<td>X (S2)</td>
<td>S2 – Did not meet AYP in this area for special education.</td>
</tr>
<tr>
<td></td>
<td>5. ITED grade 9</td>
<td>X (S1/S4)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>6. WASL grade 10</td>
<td>X (S1/S4)</td>
<td>X (S2/S3)</td>
<td>S2 – Did not meet AYP in this area for special education. S3 – Did not meet AYP for Black students.</td>
</tr>
</tbody>
</table>
**Goal: E2.5 Other Academic Areas**

Using any or all of the four standards that apply, all UPSD students will be able to demonstrate essential knowledge and skills in the following academic disciplines: Science, Civics, History, Geography, Economics, Arts, Health and Fitness.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>Met</th>
<th>Not met</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Science</td>
<td>Grade 5</td>
<td></td>
<td></td>
<td>Science WASL testing was not required in 02-03. In UPSD, 5th, 8th and 10th graders participated in the voluntary pilot. Scores were reported out only for grades 8 and 10. They are as follows: Grade 8 – 37.3% of students met standard Grade 10 – 13.1% of students met standard. Science testing will be required at grades 8 and 10 in 2003-04. At grade 5, science testing remains voluntary for 2003-04 and will become mandatory in 2004-05</td>
</tr>
<tr>
<td>Social Studies</td>
<td>Grade 8</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>:</td>
<td>Grade 10</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Civics, History, Geography, Economics.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Arts</td>
<td>Grade 5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health and Fitness</td>
<td>Grade 5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Grade 8</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Grade 10</td>
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</tr>
</tbody>
</table>

Social studies 7-12 is in the process of restructuring course content due to the EALR assignment of specific learning. The formative and summative assessment plan is not in place at this time.

The K-12 Arts curriculum is currently under review.

The K-12 Health and Fitness curriculum was adopted in 6/03 and implementation is underway. A formative and summative assessment plan is not in place at this time.
### Other Indicators:

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>Met</th>
<th>Not met</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>E2.6a HS graduation</td>
<td>X (S1/S4)</td>
<td></td>
<td></td>
<td>Based on data from 2001-2002</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>UPSD graduation rate = 99.3%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>WA state graduation rate = 79%</td>
</tr>
<tr>
<td>E2.6b HS Dropout rate</td>
<td>X (S1/S4)</td>
<td></td>
<td></td>
<td>Based on data from 2001-2002</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>UPSD drop-out rate = 3.2%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>WA state drop-out rate = 7.7%</td>
</tr>
<tr>
<td>E2.6c SAT scores</td>
<td>Verbal</td>
<td>X (S1/S4)</td>
<td>X (S1/S4)</td>
<td>Math</td>
</tr>
<tr>
<td></td>
<td>Math</td>
<td></td>
<td></td>
<td>S1 – CHS scores fell 23 points below the state average.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>S4 – CHS scores dropped 8 points from the previous year</td>
</tr>
<tr>
<td>E2.6d AP Participation</td>
<td></td>
<td></td>
<td></td>
<td>185 AP Exams Taken</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>125 Students Participated in AP testing</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>15% scored 5, 23% scored 4, 29% scored 3, 23% scored 2, 11% scored 1.</td>
</tr>
<tr>
<td>E2.6e U of W Freshman GPA rating</td>
<td></td>
<td>X (S1)</td>
<td></td>
<td>Based on 2000 data</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>CHS students averaged a 0836 drop in GPA from high school to their first</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>semester at UW (WA State 0.638 drop in GPA)</td>
</tr>
<tr>
<td>E2.6f Community College remediation rating</td>
<td></td>
<td>X (S1)</td>
<td></td>
<td>Based on data from 2001-02</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>S1 – 51% of CHS students took remedial math courses. (44% WA state)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>23% of CHS student took remedial writing courses. (17% WA state)</td>
</tr>
</tbody>
</table>
Board Response to Monitoring Report

Monitoring Response Document (Ends)  B/SR 5-E-1


The Board on the date shown above received and reviewed the official internal monitoring report of its policy E-2 (Competence Goal 1 – Academic Standards) submitted by the Superintendent. Following its review of the report, the Board concludes:

9/12  Based upon the information provided, the Board finds that the Superintendent has reasonably interpreted the provisions of the relevant Ends policy, and the district is making reasonable progress toward achieving the desired results called for in the relevant policy. The Board commends the Superintendent for exemplary performance in the following areas:

The district has made commendable progress in most areas of Reading, Writing, and Math at the 4th and 7th grade levels, and in writing at the 10th grade level

Additional Remarks:
Greater attention is needed in the following areas: E2.6c (SAT Scores), E2.6e (University of Washington GPA rating), and E2.6f (Community College remediation rating).

Further action required.

3/12  The information provided by the Superintendent is insufficient for the Board to decide whether reasonable progress has been made. Accordingly, the Board determines the following action to be appropriate:

It is not clear what the district’s progress is for Goal E2.3 (Communication), Goal E2.5 (Other Academic Areas) and Goal E2.6d (AP Participation). The board should consider whether to further refine Policy E-2 by describing targets for E2.3 and E2.5 in measurable terms, and the superintendent is requested to identify state/national participation rates for AP exams so that a comparison with district participation can be made.
With respect to the parameters outlined by the Board’s policy EL-13, the Superintendent warrants that she has acted in compliance with each of the specific limitations set forth, and further warrants that her actions meet the test of “reasonable interpretation.” The Superintendent may not:

1. Fail to develop a plan to implement rigorous academic content standards that reflect research-based “best practices.”
   **In compliance.** The Superintendent has consistently modeled and communicated an expectation that curriculum and instruction be research and data-based. Efforts to improve rigor and coherence of the adopted curriculum are on-going.

2. Fail to ensure that the district works with staff, parents, students, appropriate elements of the community, and others to review and revise content standards to ensure maximum and continuing effectiveness.
   **In compliance/in progress.** A comprehensive curriculum development system is in place in the district, with opportunities for staff, parent/community involvement via the subject-area review committees, Curriculum Advisory Council (district level) and Learning Improvement Teams (school level). This process is currently under review to ensure broad appropriate representation of all stakeholders. There is not currently a formal structure to gather student input; this remains an area to consider.

3. Fail to ensure that parents and the community are kept informed of student progress toward achieving content standards and how progress is measured.
   **In compliance.** Report card and student progress reporting systems are in place for all grade levels at all schools. In addition, the district publishes the results of its standardized test data annually in the Dialog, as well as by building in the annual school performance reports. Community members have expressed a strong interest in access to an on-line grade-check program, and this interest is currently under review.

4. Fail to revise curriculum and programs of instruction to align them with Federal, state, and the district’s adopted content standards to provide students with the educational experiences needed to achieve the standards.
   **In compliance.** A comprehensive curriculum review schedule exists; the schedule is a dynamic planning document, that is subject to changes in the district’s budget or other intervening factors (e.g., revision in State learning goals or graduation requirements). Program revision is on-going.

5. Fail to develop assessments that will adequately measure each student’s progress toward achieving the content standards.
   **In compliance.** While the district has had a significant focus on state-mandated standardized assessments, work remains to be done to identify key areas where additional district-wide grade-level or classroom-based assessments should be developed and implemented. Work has begun in this area, as evidenced by an all-day in-service (October 9) with optional follow-up sessions (October 10) on classroom-based assessments in the area of reading.

Respectfully submitted:  **Patti Banks**
Patricia Anne Banks, Superintendent  10-22-03
Monitoring

Board Response to Monitoring Report

Monitoring Response Document (Means)  B/SR 5-E-2


The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-13 (Academic Standards and Practices) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-13 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

___ X ___ in compliance.
___ In substantial compliance.
___ Not in compliance.

Additional Remarks:

EL 13.3 – The district has been outstanding in providing parents and the community thorough reports on student progress, via comprehensive student progress reports aligned with EALR’s, and school and district report cards in accord with state and federal requirements.

EL-13.1 – “Plan to implement content standards” is not specifically addressed; rather, the status which is reported is that for “an expectation that curriculum and instruction be research and data based”. The superintendent is requested to revise this monitoring document to address the district’s plan to implement content standards.

Signed: __________________, Chair  Date: ___________

Signed: __________________, Superintendent  Date: ___________
Annual Evaluation

Annual Evaluation Under Policy Governance,
University Place School District, 2003-2004

Annual evaluation under policy governance is accomplished by means of the board’s response to monitoring reports throughout the year.

In our first year of implementation, we scheduled monitoring in October, December, January, March, April, May and June. Our annual agenda includes monitoring during July and August, but we adopted our policies and initiated policy governance on August 27, 2003, so the first year was less than a full twelve month period.

Monitoring of the Ends and Executive Limitations policies reviewed the district’s (hence the superintendent’s) success at either achieving what it should achieve (in the case of monitoring Ends policies) or in avoiding what it should avoid (in the case of Executive Limitations policies). Merely receiving a superintendent’s report on district progress is insufficient. The board is expected to respond to each monitoring report, soon after receiving the report, by comparing evidence of district progress against criteria written into policy, and making a judgment about how well those criteria have been met.

At the end of the year, rather than convening an evaluation discussion ‘from scratch’ or reviewing a checklist of desirable superintendent traits/qualities/behaviors, the board compiled its already completed board monitoring response documents to construct a summative evaluation of district and superintendent from those monitoring responses.

Under policy governance, district success is evaluated against policy criteria, throughout the year, and that evaluation (once complete) is assigned to the superintendent, whose accountability is tied (in policy) to district success.

Enclosure: Superintendent evaluation document, June 2004
Annual Evaluation

June 30, 2004

To: Superintendent Patti Banks

From: Board of Directors

This concludes our first (partial) year operating under a system of policy governance. Since August 27, 2003, when we adopted policy governance, you have submitted monitoring reports for Ends Policies E-2 thru E-6 and Executive Limitations Policies EL-1, EL-3 thru 6, and EL-11 thru 17.

Policies E-1, EL-2, EL-7, EL-8, EL-9, and EL-10 were not scheduled in our agenda for the period August 27, 2003 thru June 30, 2004, therefore they are not included in this year’s evaluation but will be included in the evaluation for 2004-2005.

The Board’s response to monitoring reports is shown below and (for some) in the attached monitoring response documents. In its responses the Board made the following judgments:


E-2: (May, Oct) You have reasonably interpreted the provisions of Policy E-2, and the district is making reasonable progress toward achieving the desired results called for in E-2, with the following comments for the coming year:

- Policy E2.6d – Please obtain comparable data re: state/national participation rates for AP exams, so that we can compare district performance with state/national performance.
- As you have noted, greater district attention is needed at the secondary level for:
  - E2.6c – SAT Scores,
  - E2.6e – University of Washington GPA rating, and
  - E2.6f – Community College remediation rating. For board action – we intend to consider adjusting Policy E-2 by defining measurable targets for E2.3 (Communication) and E2.5 (Other Academic Areas).

E-3: (Apr) Not in compliance. We are aware this is a “work in progress.”

- #1 Thinking Skills: Not addressed; not enough information to assess
- #2a Assess needs: Not addressed; not enough information to assess
- #2b Locate information: Not addressed; not enough information to assess
- #2c Set goals: Substantial Compliance
- #2d Achieve goals: Substantial Compliance
- #2e Education plan for HS: In Compliance (Pathways)
- #2f Post-graduation education plan: In Compliance (Pathways)

E-4: (May) In substantial compliance. Reasonable progress is being made on this policy.

- #1 Work ethic: Substantial Compliance
- #2 Project initiation, design and execution: Substantial Compliance

E-5: (May) Not in compliance. This policy is not in compliance mainly due to numerous changes by the board. The superintendent has reasonably interpreted the intent of this policy.

E-6: (May) Not in compliance. This policy is not in compliance mainly due to numerous changes by the board. The superintendent has reasonably interpreted the intent of this policy.

EL-1: (July, Jan) In compliance.
Annual Evaluation

EL-2: (July) n/a for 2003-2004.

EL-3: (July, Jan) In compliance.

EL-4: (July, Jan) In compliance.

EL-5: (Mar) In compliance.

EL-6: (July, Mar) In compliance, with the following comments:
- 1f Link teacher performance with multiple measures of student performance: The report did not address this item.
- 1g Assure that scheduled instructional time is used to students’ maximum advantage: Progress is being made on this item.
- 3 - Annual report on the effectiveness of the evaluation system and its alignment with the Board’s <i>Ends</i> policies: More explanation is needed.

EL-7: (Aug) n/a for 2003-2004.

EL-8: (Aug) n/a for 2003-2004.


EL-10: (Aug) n/a for 2003-2004.

EL-11: (Dec) In compliance.

EL-12: (Dec) In compliance.

EL-13: (Oct) In compliance, with the following comment: In your monitoring report for the coming year, please include a multi-year plan to implement content standards in the district.

EL-14: (Oct) In compliance. The district has done an exceptional job in several areas. In your monitoring report for the coming year:
- EL 14.6 – Please include a follow-up report on the recent evaluation of the secondary math program, and an in-process report on the evaluation of the secondary block schedule innovation, since considerable time has elapsed since its introduction.

EL-15: (May) In substantial compliance, with the following exceptions:
- #2 Substantial compliance.
- #4 Substantial compliance. Work has started and is due Aug 2004

EL-16: (Mar) (In compliance)

EL-17: (Aug, Jan) (In substantial compliance) with the following exception:
- EL 17.3 – The first of these reports (data from the beginning of the school year through first semester) was provided in February, with the second such report to be provided in July.

Conclusions: Based upon the Board’s acceptance of these reports and the on-going monitoring of the organization’s and the Superintendent’s performance during the preceding year, the Board reaches the following conclusions relative to Superintendent performance:
- This has been an outstanding year for the district. You have interpreted our policy in a reasonable manner and have taken the initiative to accomplish desired ends within the constraints of our means policies. Results continue to improve at the primary and intermediate levels, and you are taking steps to improve our results at the secondary level.
**Annual Evaluation**

**Strengths and Weaknesses:** Following is a summary of strengths and weaknesses relative to the Superintendent’s operation within the boundaries established by the Executive Limitations policies and the Superintendent’s progress toward achieving the Board's Ends policies:

- **Strengths** – Your execution of policy governance during the past year has been outstanding. In this, our first year of implementation, we observed few instances of variance from policy, and most of those are attributable to the fact that we have not yet refined our policy governance system. Our initial efforts at linkage with the community have established a positive atmosphere and are promising.

- **Weaknesses** – n/a

**Recommendations and Decisions:** Based upon foregoing conclusions, the Board makes the following recommendations and decisions for the coming year:

- We recommend that you continue to exercise initiative in interpreting our written guidance, confident that we will support any reasonable interpretation of that policy. In cases where we wish to give more specific guidance, we will revise our policy in writing.

- In the event that our policy guidance as written does not have a practical meaning in guiding your actions, please identify such instances and recommend changes that will clarify policy.

- In preparing monitoring reports for policies, please include a statement of interpretation between the reiteration of policy and the report of compliance. For example, for EL-14.1:

  1. Fail to ensure that all students are provided fair and equitable access to district programs and learning opportunities.

     I interpret this policy to mean ...(describe the practical meaning of the policy as it has guided your actions)

     **In compliance.** Recent additional efforts in this area include district-wide discussion and examination of practice in light of *A Framework for Understanding Poverty* by Ruby Payne.

Sincerely,

Kent Keel
Board President
The Board on the date shown above received and reviewed the official internal monitoring report of its policy E-2 (Competence Goal 1 – Academic Standards) submitted by the Superintendent. Following its review of the report, the Board concludes:

9/12 Based upon the information provided, the Board finds that the Superintendent has reasonably interpreted the provisions of the relevant Ends policy, and the district is making reasonable progress toward achieving the desired results called for in the relevant policy. The Board commends the Superintendent for exemplary performance in the following areas:
The district has made commendable progress in most areas of Reading, Writing, and Math at the 4th and 7th grade levels, and in writing at the 10th grade level

Additional Remarks:
Greater attention is needed in the following areas: E2.6c (SAT Scores), E2.6e (University of Washington GPA rating), and E2.6f (Community College remediation rating).

Further action required.

3/12 The information provided by the Superintendent is insufficient for the Board to decide whether reasonable progress has been made. Accordingly, the Board determines the following action to be appropriate:

It is not clear what the district’s progress is for Goal E2.3 (Communication), Goal E2.5 (Other Academic Areas) and Goal E2.6d (AP Participation). The board should consider whether to further refine Policy E-2 by describing targets for E2.3 and E2.5 in measurable terms, and the superintendent is requested to identify state/national participation rates for AP exams so that a comparison with district participation can be made.

Signed: __________________________, Chair Date: ___________
Signed: __________________________, Superintendent Date: ___________
The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-1 (Expectations of Superintendent) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-1 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

____X____ In compliance.

_____ In substantial compliance.

_____ Not in compliance.

Additional Remarks:

n/a

Signed: ________________________, Chair Date: ___________
Signed: ________________________, Superintendent Date: ___________

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The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-3 (Treatment of Parents, Students, and the Public) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-3 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

____X____ In compliance.

_____ In substantial compliance.

_____ Not in compliance.

Additional Remarks:

n/a

Signed: ________________________, Chair Date: ___________
Signed: ________________________, Superintendent Date: ___________
Annual Evaluation

Monitoring Response Document (Means)  B/SR 5-E-2

Policy Monitored: EL-4  Date Report Submitted: Jan 14, 2004

The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-4 (Staff Treatment) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-4 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

_____ In compliance.

X  In substantial compliance.

_____ Not in compliance.

Additional Remarks:

Staff have not been fully informed of the provisions of this policy. Request that the Superintendent report to the Board when this has been completed.

Signed: _______________________, Chair  Date: ___________
Signed: _______________________, Superintendent  Date: ___________

Monitoring Response Document (Means)  B/SR 5-E-2

Policy Monitored: EL-11  Date Report Submitted: Dec 5, 2003

The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-11 (Communication and Counsel to the Board) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-11 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

X  In compliance.

_____ In substantial compliance.

_____ Not in compliance.

Additional Remarks:

EL-11.2 – This list (reports required by state and federal agencies, with an executive summary of each) will be provided no later than March 1, 2004.

Signed: _______________________, Chair  Date: ___________
Signed: _______________________, Superintendent  Date: ___________
Monitoring Response Document (Means)  

Policy Monitored: EL-12  
Date Report Submitted: Dec 5, 2003

The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-12 (Communication and Counsel to the Board) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-11 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

____ X  In compliance.
____ In substantial compliance.
____ Not in compliance.

Additional Remarks:
The board should consider whether to further refine Policy EL-12 by describing in more detail the elements of a report to the public that are desired to meet the purposes of this policy.

Signed: ____________________________  Chair  Date: ____________
Signed: ____________________________  Superintendent  Date: ____________

Monitoring Response Document (Means)  

Policy Monitored: EL-13  
Date Report Submitted: Oct 27, 2003

The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-13 (Academic Standards and Practices) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-13 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

____ X  In compliance.
____ In substantial compliance.
____ Not in compliance.

Additional Remarks:
EL 13.3 – The district has been outstanding in providing parents and the community thorough reports on student progress, via comprehensive student progress reports aligned with EALR’s, and school and district report cards IAW state/federal rqmts. EL-13.1 – “Plan to implement content standards” is not specifically addressed. The superintendent is requested to revise this monitoring document to address the district’s plan to implement content standards.

Signed: ____________________________  Chair  Date: ____________
Signed: ____________________________  Superintendent  Date: ____________
Annual Evaluation

Monitoring Response Document (Means) B/SR 5-E-2


The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-14 (Academic Program) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-14 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

_____ In compliance.

_____ In substantial compliance.

_____ Not in compliance.

Additional Remarks:

EL-14.11 – The district has achieved and maintained reduced class sizes, particularly in the primary grades, in spite of budget cuts.

EL-14.4 – The district has done an exceptional job, especially during times of cutbacks, of providing balanced course offerings that allow students to choose pathways for their further education and careers.

EL-14.6 – The district needs to evaluate the effectiveness of the secondary integrated math program and the secondary block schedule innovations.

EL-14.7 – The district needs to clarify the relationship between CAC/LIT teams and the function of “evaluation of the academic program.”

Signed: ________________________ Chair Date: ___________
Signed: ________________________ Superintendent Date: ___________

Monitoring Response Document (Means) B/SR 5-E-2

Policy Monitored: EL-17 Date Report Submitted: Jan 14, 2004

The Board on the date shown above received and reviewed the official internal monitoring report of its policy EL-17 (Student Conduct and Discipline) submitted by the Superintendent. Following its review of the report, the Board concludes:

With respect to the provisions of its policy EL-17 the University Place Board of Directors concludes that the Superintendent’s performance during the previous year has been

_____ In compliance.

_____ X In substantial compliance.

_____ Not in compliance.

Additional Remarks:

EL 17.3 – The Superintendent has not reported summary data regarding student suspensions and expulsions, listing infractions and consequences, and disaggregating the data demographically. The first such report is planned for February (as of the end of the first semester) and the second in July.

Signed: ________________________ Chair Date: ___________
Signed: ________________________ Superintendent Date: ___________
References

Understanding Policy Governance


- Gene Royer, graduate of the Policy Governance Academy, melds his knowledge of Policy Governance with his own fertile sense of humor into an entertaining and model-consistent treatise on school governance. Foreword by John Carver.


- This book is the "flagship" explanation of the Policy Governance model as it relates to nonprofit and governmental boards. It is the single most inclusive text on the model.

*CarverGuides* (Jossey-Bass, 1996 - 1997); some booklets in the series are co-authored with Miriam Mayhew Carver

These booklets deal with one governance topic at a time. But unlike all other such "tips" booklets on the market, these are consistent with the Policy Governance model.

CarverGuide titles:

- CG1, Basic Principles of Policy Governance
- CG2, Your Roles and Responsibilities as a Board Member
- CG3, Three Steps to Fiduciary Responsibility
- CG4, The Chairperson's Role as Servant-Leader to the Board
- CG5, Planning Better Board Meetings
- CG6, Creating a Mission That Makes a Difference!
- CG7, Board Assessment of the CEO
- CG8, Board Self-Assessment
- CG9, Making Diversity Meaningful in the Boardroom
- CG10, Strategies for Board Leadership
- CG11, Board Members as Fundraisers, Advisors, and Lobbyists
- CG12, The CEO Role Under Policy Governance.

Source: [http://www.carvergovernance.com/pubs.htm](http://www.carvergovernance.com/pubs.htm)
Implementing Policy Governance


- This hands-on guide is a "how to do it" text meant to help boards or their consultants with the practical issues of implementation.


- This book details the experience of eleven diverse organizations in the U.S. and Canada in implementing the Policy Governance model. The authors (all Policy Governance Academy graduates) apply their proficiency in theory and application to make this a skillful collection of case studies. Foreword by John Carver.

John Carver on Board Leadership: Selected Writings From the Creator of the World's Most Provocative and Systematic Governance Model (Jossey-Bass, 2001). You are encouraged to order directly from Barnes & Noble or from Amazon.

- This anthology brings together over 100 articles authored by John Carver in many journals in several countries. It is a library of Carver thought on various issues of governance theory across a range of applications. Foreword by Sir Adrian Cadbury.

Jossey-Bass Publications can be reached at http://www.josseybass.com, or by phoning 415-433-1740 or 800-956-7739.